

# Connected Care

Recognizing that people rely upon us 24/7, the Emergency Response Center is built with the most advanced infrastructure of equipment to optimize response time and maximize service reliability.

Even if you cannot speak or be heard, the Emergency Response Center knows who you are and who to contact.

When you enroll, a personalized file is created in our HIPAA compliant, secure database containing all critical information. This information is immediately displayed so that a trained operator or care counselor can respond quickly to assist you.



Help can always be accessed by pressing your personal activator or the Help button on your home monitoring unit.



If an alarm is generated, the Vi+ or CEL home unit will automatically call the Emergency Response Center.



The two-way voice console dials the 24-hour Response Center. The Emergency Response Center operator speaks with you over the console to decide on proper action.



Emergency Response Center operator coordinates the appropriate responder - emergency services, caregiver, family member, or neighbor.

# Independence Solution

# Activity Monitoring



## MAKE THE RIGHT CHOICE

- Lifetime Warranty
- No Long-Term Contract
- Cancel at Any Time Without Penalty

# Live a more fulfilling life at home

 **VOICE CARE**<sup>®</sup>  
always there

## Activity Monitoring

Solutions for a Connected Life 

MAA-15-0087 Rev.2.0

**The Heart of Connected Care**<sup>®</sup>  
The Heart of Connected Care is a Registered Trademark of Tunstall.



1.800.286.2622  
americas.tunstall.com



# Independence Solutions

## Activity Monitoring

We connect you to the people who care, when you need it most.

# The Connected Life from Tunstall

## Activity Monitoring

Simply by pairing the Vi+ or CEL unit with strategically placed magnetic switches or floor pressure mats in the home, a subscriber's regular activity can be monitored. The unit will know if the routine activity has changed. This may indicate that the subscriber had an accident, is unwell, or needs assistance. The activity monitoring sensors signal the console unit and a call is generated to the Emergency Response Center (ERC).

## Nighttime Monitoring

Nighttime Activity Monitoring uses a bed sensor that is placed beneath the subscriber's mattress to detect when the subscriber is in or out of bed. The nighttime monitor sensor works with the Vi+ and CEL and is configured with the subscriber's routine wake and sleep schedule. If the subscriber gets up in the night and does not return within their normal pre-configured time, a signal is sent to the console unit and a call is generated to a caregiver or the ERC.



Vi+ and CEL home monitoring units



The Connected Life from Tunstall is a collection of Connected Care and Connected Health services aimed at supporting the independence, freedom, social engagement, health, and wellbeing of individuals. These solutions can be customized to a subscriber's needs and include a broad range of products and services including: Environmental Monitoring, Activity Monitoring, Mobile Solutions, and Med-Management.

When seconds count, Activity Monitoring ensures a rapid response should a resident's normal daily or nighttime activity pattern change.

- Over 50 years experience in remote care and safety monitoring
- Over three million subscribers monitored worldwide
- Two US-based Emergency Response Centers
- 24/7/365 monitoring service
- Highly trained and qualified Emergency Response Center operators
- Notification to emergency responders, caregivers, and/or family
- 140 languages available at our Emergency Response Centers

